



Where is the conference?

The conference is in Glendale, AZ. The event (all sessions) will be at the Renaissance Phenix Conference Center, 9495 W. Entertainment Blvd., Glendale, AZ 85305.

Do you have a special room rate at the hotel?

The special SSCA Rate for our event is \$225 per night plus applicable state and local taxes. There is a parking charge of \$20 for self parking, \$26 for valet per day. To secure your special rate call +1(888) 236-2427 and state you are with the Sustainable Supply Chain Alliance before September 7th.

Is there a cost to attend?

Yes, **Member:** Utility and Supplier Affiliate Members, receive 1 complimentary ticket, as a member benefit. You must register; after that \$550 per additional person. **Non-Member:** \$1100

If I have to cancel, is there a refund?

SSCA understands this may happen. If you cancel before August 7 you will receive a full refund. After the 7th you will receive 50%. After August 21st we are unable to refund due to the commitments we have to make by that time. We welcome substitutions.

How do I apply my Member Benefit?

Members have been provided a code to use their member benefit and to register their utility CPO. Feel free to contact us at ssca@thessca.org or (816) 412-6110 if it has been misplaced.

What time will the event begin?

On September 30th we will begin at 8:00 am with Registration and Breakfast in conjunction with the Investment Recovery Association. Early arrivals the evening before may join others from 5:00 - 6:00 pm in the hotel lobby bar.

I have an allergy, can you accommodate?

Please inform us upon registration if you have any allergies or accessibility concerns. By providing this information, we can ensure the most suitable accommodations to enhance your experience and make it enjoyable for you.

have a product and/or service I want to be sure the utility members and industry suppliers know about. How can I make this happen?

There are 20 Showcase Supplier tables, Supplier Affiliate Members may purchase to Showcase and share information about your product and/or service. The Showcase will take place from Sept 30-Oct 1 beginning at 4:30 pm on the 30th and during breakfast and lunch on the 1st.

The Showcase Supplier Table is a benefit of SSCA Membership. If you are not a Supplier Affiliate Member, learn more about the benefits of becoming a Supplier Affiliate Member and join. Membership Year is July 1 - June 30.

[Can I register for the Investment Recovery Association conference?](#)

Yes. Their conference is Sept. 27 - Sept 30 ending at 11 am. You may find the details and register [on their website](#). If you have any questions regarding the conference, contact their office +1 (816) 412-6140 and speak to Jane.

[What is the dress for the event?](#)

Business casual.

[What is the weather like in September?](#)

In September, Glendale, AZ typically experiences warm and dry weather. Average temperatures range from highs in the mid-90s to lows in the upper 60s Fahrenheit (around 33-29 degrees Celsius). While the days remain hot, evenings may bring some relief with cooler temperatures. Rainfall is minimal during this time. Even though the weather outside is warm, please come prepared with a jacket or light sweater for the hotel meeting rooms.

[How will I access the conference material?](#)

All material for the conference, i.e., registration list, presentations, etc. will be found on our Conference Page in the SSCA Community. In the Conference Community page you can begin conversations and onsite activities with those attending..

[Who should I contact if I have a question?](#)

Please reach out to ssca@thessca.org or dial +1 816-412-6110 if you have any questions or need assistance.